



ANNUAL REPORT
2012-13

GOVERNMENT OF INDIA
Ministry of Communications & IT
Department of Telecommunications

Controller of Communication Accounts
Bihar Circle, Patna

From CCA's Desk

The Annual Report 2012-13 of this office is before you due to the sincere efforts and cooperation of all the officers and staff of this office. Sincere thanks to the senior officers of DoT for their guidance, cooperation and encouragement without which, the Annual report would not have come out in a form as desired.

This is the seventh issue of Annual Report of the O/o Controller of Communication Accounts, Bihar Circle. It has remained our endeavour to maintain transparency and a true picture of our functioning by presenting vivid and detailed reports related to various areas of activities. The issue of annual report is one such effort in that direction. Attempts have been made to include detailed information pertaining to the areas under jurisdiction of this office.

Suggestions if any, for improvement in the subsequent Reports will be highly appreciated.

S.K. Singh

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CHAPTER – I

INTRODUCTION

Consequent upon formation of BSNL, the office of Controller of Communication Accounts, Bihar Circle, Patna came into existence with effect from October 1st, 2000 as a field unit of Department of Telecommunications. The initial function of the office was to perform residual functions of DoT like settlement of pensionary benefits to the retiring BSNL/DoT officers / officials and it was named as DoT Cell. Subsequently the work of this office has evolved and become more diverse than pension settlement and the name of this office was changed to the office of Controller of Communication Accounts.

At present this office is entrusted with the specific functions like License fee management, management of USO claim settlement, Physical verification of BTS & VPT, Collection of spectrum charges besides settlement of Pensionary benefits to the retiring BSNL employees and management of GPF Fund of absorbed employees working in BSNL.

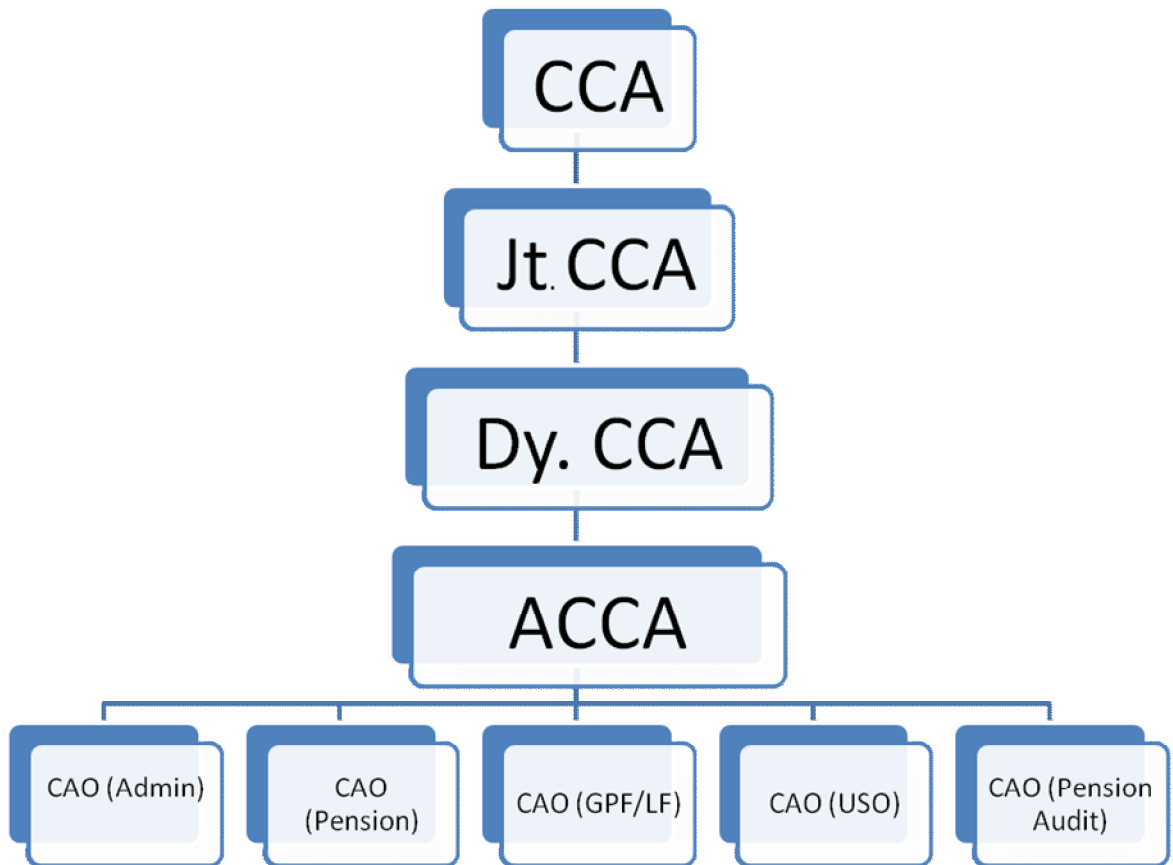
The jurisdiction of CCA Bihar is spread over 19 SSAs, civil and electrical divisions of BSNL. This circle serves around 5309 serving employees of BSNL for GPF and other loans and advances like HBA and about 7956 pensioners of BSNL and DoT. The office of CCA Bihar is headed by one SAG level officer who is also the Head of the Department.

CHAPTER-II

INFRASTRUCTURE

After Corporatisation of the Department of Telecommunication as BSNL with effect from 01.10.2000 this office was originated as the Government's is functioning office with a nomenclature as D.O.T. (Cell), Patna, which was subsequently named as office of the Controller of Communication Accounts, Bihar Circle, Patna. This is situated near Patna, Railway Station at the Budha Marg. The location of the office is in the campus of Sanchar Parisar, Patna. The C.T.O. Annexe Building, except ground floor, has been allotted to this office, which is approximately 9000 Sq. ft. in area against the justified requirement of 15247 sq. ft. Officials have been permanently absorbed in this office from different central government offices/ Autonomous bodies from all over India.

ORGANISATIONAL CHART OF WORKING STRENGTH AS ON 31-03-2013



STAFF ESTABLISHMENT

Post	Sanctioned Strength	Staff in position	Vacant	Remarks
CCA	01	01	---	
Jt. CCA	02	01	01	
Dy. CCA	04	01	03	
ACCA	01	01	---	Filled up by Adhoc arrangement for 180 days)
Sr.CAO / CAO	08	05	03	
ACAO	13	01	12	
Gr-C	47	44+02	01	02 posts are filled up by deputation
Gr-D	02	01	01	Filled up by BSNL employee

Up to 31st March '2013.

- * One ACCA is officiating.

RESERVATION POLICY

- 02 post of JA & 01 post of LDC is vacant against SC quota.

**• NAME OF GROUP ‘A’ AND ‘B’ OFFICERS WITH
DESIGNATION AND CONTACT NO.**

S.N.	Name	Designation	Office No.	Residence /Mobile No.	Fax No.	E-Mail
1	Shri S.K. Singh	CCA	2223508	9471009470	2223509	ccabihar@gmail.com
2	Shri S.C. Jha	Jt. CCA	2213123	9470002395	2213122	jt.cca-bih@nic.in
3	Shri C.P. Singh	Dy.CCA	2213101	9471000304		
4	Shri Uma Shankar Sharma	ACCA	2205889	9431000670		caocashbr@gmail.com
5	Shri Ram Rup Paswan	Sr. CAO	2213102	9431000553		rrpccabihar@gmail.com
6	Shri Debasish Jana	CAO	2200247	9431000549		caousobr@gmail.com
7	Shri Ram Das	CAO		9472230304		
8	Shri T.B. Gaikwad	CAO	2213103	9431000617		gaikwadtb1@gmail.com
9	Shri P.K. Yadav	ACAO	2233296	9431000675		

TRAINING
2011-12

Sl. No.	Name	Period	Subject
1.	Sri U.B. Tiwari, Jt. CCA	02-05-11 to 06-05-11	Workshop on Revenue Management at NICF, Ghaziabad
2.	Shri U.S. Sharma, CAO & Shri Ramnath, CAO	11-05-11 to 13-05-11	Terminal Benefits including NPS at NICF, Ghaziabad
3.	Shri Debasis Roy, CAO,	25-05-11 to 27-05-11	Service course technology familiarization at NICF, Ghaziabad.
4.	Shri Debasis Roy, CAO & Shri S.K. Shukla, JA	30-05-11 to 31-05-11	On compact at NICF, Ghaziabad.
5.	Shri S.N. Singh, CAO, Shri Rajesh Kr., JA & Shri S.R.K. Pandey, JA	27-06-11 to 01-07-11	In-service course on office management & ISO certification at NICF, Ghaziabad.
6.	Shri R.K. Tripathi, JA	22-06-11 to 24-06-11	On Compact at INGAF Min. Of Finance, Controller General of A/c, Block-IV, JNU Campus Old, New Delhi.
7.	Shri S.K. Shukla, JA & Md. Khurseed Ali, LDC	04-07-11 to 06-07-11	Training on compact at JNU Campus old, New Delhi.
8.	Sri Ramsagar Pd., SA/AAO & Shri Ravi Shankar, LDC	18-07-11 to 20-07-11	Retirement benefit at NICF, Ghaziabad
9.	Shri Satish Kumar, JA	25-07-11 to 27-07-11	Revenue Management at NICF, Ghaziabad.
10.	Shri Sitiesh Satyam, JA	01-08-11 to 05-08-11	Analysis of financial statement at NICF, Ghaziabad.
11.	Shri R.R. Paswan, CAO	04-08-11 to 05-08-11	Right to information Act-2005 at NICF, Ghaziabad
12.	Shri U.B. Tiwary, Jt. CCA	10-08-11 to 12-08-11	Compact Package Training for Jt. CCA at NICF, Ghaziabad.
13.	Shri U.B. Tiwary, Jt. CCA	23-08-11 to 30-09-11	M.CT Programme for 1994 batch IPS & IAFs Officers at difference places.

14	Shri C.P. Singh, Dy. CCA	07-12-11 to 09-12-11	Workshop on financial analysis at NICF, Ghaziabad.
15	Shri T.B. Gaikwad, CAO	02-01-12 to 04-01-12	In-service course on Terminal benefits.
16	Shri S.R.K. Pandey, JA & Shri Sitesh Satyam, JA	16-01-12 to 20-01-12	Non-tax Revenue Management in Telecom at NICF, Ghaziabad.
17	Shri U.B. Tiwary, Jt. CCA	27-02-12 to 29-02-12	Training on procurement in Govt. At NICF, Ghaziabad.
18	Shri Rajeev Kumar, CCA & Shri U.B. Tiwary, Jt. CCA	26-03-12 to 27-03-12	Workshop on Impact Assessment studies on USOF.

2012-13

Sl. No.	Name	Period	Subject
1	Sri. R.R.Paswan, Sr. CAO	18.04.12 to 20.04.2012	Compact Software
2	Sri. U.S.Sharma, ACCA	18.04.12 to 20.04.2012	Compact Software
3	Sri. T.B.Gaikwad, CAO	07.05.2012 to 11.05.2012	Pension and Terminal Benefits
4	Sri. Rajeev Kumar, CCA	17.05.2012	Seminar on ``Women and Girls in ICT``
5	Sri. P.K.Yadav, AAO	11.06.2012 to 15.06.2012	Office management & ISO certification.
6	Sri. Santosh Kumar, JA	06.08.2012 to 21.09.2012	Induction training
7	Sri. Sanjay Kumar Sah, JA	06.08.2012 to 21.09.2012	Induction training
8	Sri. U.S.Sharma, ACCA	25.07.2012 to 27.07.2012	RTI Act
9	Sri. Kumar Kunal, SA	25.07.2012 to 27.07.2012	RTI Act

10	Sri. S.C.Jha, Jt. CCA	06.08.2012 to 07.08.2012	Workshop on Internal audit of Term Cell
11	Sri. Rajeev Kumar, CCA	03.09.2012 to 05.09.2012	Workshop on analysis of Financial Statements
12	Sri. S.C.Jha, Jt. CCA	17.09.2012 to 19.09.2012	Office management & ISO Certification
13	Sri. Kishor Kumar, SA	19.11.2012 to 14.12.2012	Induction Training
14	Sri. Saroj Kumar, JA	19.11.2012 to 14.12.2012	Induction Training
15	Sri. Anil Kumar, JA	19.11.2012 to 14.12.2012	Induction Training
16	Sri. Jay Prakash Kumar, LDC	19.11.2012 to 14.12.2012	Induction Training
17	Sri. Khursheed Ali, LDC	03.12.2012 to 12.12.2012	Compact Programme
18	Sri. Debashis Jana, CAO	07.01.2013 to 16.01.2013	Compact Programme

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Sl. No.	Name	Period	Subject
01	Sri S.C.Jha, Jt. CCA	29.04.2013 to 30.04.2013	International Workshop on Spectrum Management
02	Sri C.P. Singh, Dy. CCA	29.04.2013 to 30.04.2013	International Workshop on Spectrum Management
03	Sri S.C. Jha, Jt. CCA	02.05.2013 to 04.05.2013	Workshop on Compact GPF Module
04	Sri Deepak Kumar, CAO	02.05.2013 to 04.05.2013	Workshop on Compact GPF Module

PERSONAL CLAIMS: NIL (As on 31-03-2013)

CHAPTER- III

REVENUE RECEIPTS

DETAILS OF OPERATORS UNDER BIHAR SERVICE AREA

Sl. No.	Operator	Category of License	Allotted to	Status
1.	BSNL, Bihar	BASIC/CMTS	CCA, BIHAR	Operational
2.	BSNL, Jharkhand	BASIC/CMTS	CCA, BIHAR	Operational
3.	Reliance Telecom Ltd.	CMTS	CCA, BIHAR	Operational
4.	Reliance Communications Ltd.	UASL-DT	CCA, BIHAR	Operational
5.	Vodafone Essar Spacetel Ltd.	UASL	CCA, BIHAR	Operational
6.	Idea Cellular Ltd.	UASL	CCA, BIHAR	Operational
7.	Allianz Infratech Pvt. Ltd. (Etislat)	UASL	CCA, BIHAR	License Cancelled
8.	Videocon Telecommunications Ltd.	UASL	CCA, BIHAR	License Cancelled
9.	M/s. Viewnet Infrastructure & Telecommunication Pvt. Ltd.	ISP-IT	CCA, Bihar	Operational
10	M/s. Dream Plus Multi Service Pvt. Ltd.	ISP-IT	CCA, Bihar	Operational

Status of verification of deduction of AGR

S.No.	Operator wise	Year/Quarter	Remarks
01	Reliance Telecom Ltd.	Upto 2010-11	2011-12 under process
02	Reliance Comm. Ltd.	Upto 2010-11	2011-12 under process
03	BSNL, Bihar	Upto 2009-10	Wanted document not received
04	BSNL, Jharkhand	Upto 2009-10	Wanted document not received
05	Idea Cellular Ltd.	Upto 2010-11	2011-12 under process
06	Vodafone Essar Spacetel Pvt. Ltd.	Upto 2009-10	2010-11 under process
07	Videocon Telecommunication Ltd.	upto 2011-12	
08	Etisalat DB Telecom Pvt. Ltd.	Upto 2011-12	License cancelled
09	Dream Multi Services Pvt. Ltd.		Wanted document not received, letter has been issued
10	Viewnet Infrastructure Pvt. Ltd.		Not operational

LICNESE FEE COLLECTED

Sl.No.	Service Provider	2011-12	2012-13
1	RCL	14.08	12.04
2	RTL	20.98	27.95
3	BSNL	31.56	30.18
4	VODAFONE	32.44	44.35
5	IDEA	25.46	44.88
6	VIDEOCON	0.02	0.09
7	ALLIANZ	0.01	0.07
	Total	124.55	159.56

SPECTRUM CHARGES COLLECTED

Sl.No.	Service Provider	2011-12	2012-13
1	RCL	7.00	5.72
2	RTL	19.23	21.82
3	BSNL	19.07	14.62
4	VODAFONE	12.85	15.33
5	IDEA	14.46	18.74
6	VIDEOCON	0.16	0.04
7	ALLIANZ	0.01	0.00
	Total	72.78	76.27

Information regarding Bank Guarantee

(i) L.F.

Sl No.	Name of Company	List of Bank Guarantee given with amount	Total Amount	Valid up to (dd/mm/yyyy)	Whether extended
1	Reliance Communication Ltd	5031311BG0000353	1,85,00,000	13.11.13	yes
2	Reliance Communication Ltd	5031311BG0000343	1,10,00,000	11.11.13	yes
3	Reliance Communication Ltd	0999511BG0000459	4,69,00,000	04.05.14	yes
4	Reliance Communication Ltd	0999512BG0001385	5,98,00,000	11.06.14	yes
5	Reliance Telecom Ltd	21751LG009208	6,71,69,295	18.04.14	yes
6	Reliance Telecom Ltd	21751LG026807	6,96,16,705	18.04.14	yes
7	Vodafone Essar Spacetel Ltd.	FNGNDH061107	21,04,00,000	20.11.13	yes
8	Idea Cellular Ltd	0544BG00132212	18,72,00,000	29.11.13	yes
9	Videocon Telecommunication Ltd.	0999608BG0000022	1,59,60,763	09.01.14	yes
10	Allianz Infratech Pvt. Ltd.	1908IGFIN002009	1,25,00,000	24.08.13	yes
11	Viewnet Infrastructure Telecom Ltd.	26/2012-13	1,00,000	25.04.13	yes
12	Dream Plus Multi Service Pvt. Ltd.	26/2010-11-AA	1,00,000	10.08.13	yes
(ii)Spectrum					
13	Reliance Communication Ltd	0999511BG0000462	4,57,67,000	21.02.14	yes
14	Reliance Telecom Ltd	21751LG005608	6,59,89,500	07.04.14	yes
15	Reliance Telecom Ltd	2005004IBGF0061	5,07,10,500	07.04.14	yes
16	Idea Cellular Ltd	110004IBGF00135	4,98,00,000	16.02.14	Yes
17	Idea Cellular Ltd	550LG0596/11	50,00,0000	16.02.14	Yes
18	Vodafone Essar Spacetel Ltd.	8520201028 52	7,57,00,000	20.04.14	Yes
19	Videocon Telecommunication Ltd.	2910IGPR019211	1,00,000	21.11.13	No
20	Allianz Infratech Pvt. Ltd. (Etisalat)	5210007411	25,000	31.10.13	Yes
(iii) PBG					
21	Dream Plus Multi Service Pvt. Ltd.	25/10-11	20,00,000	10.08.13	Yes
22	Viewnet Infrastructure Telecom Ltd.	27/2012-13	20,00,000	25.04.14	Yes

FBG renewed in reference to increase in L.F.:- **Yes**

CHAPTER- IV

PENSION AND GPF CLAIMS

PENSION

Month	Received	Settled
April 2012	37	22
May 2012	31	19
June 2012	36	26
July 2012	40	28
August 2012	17	56
September 2012	28	16
October 2012	25	36
November 2012	44	19
December 2012	08	22
January 2013	28	25
February 2013	27	20
March 2013	15	40
Total	336	329

Commutation

Month	Received	Settled
April 2012	37	15
May 2012	31	28
June 2012	36	13
July 2012	40	30
August 2012	17	53
September 2012	28	20
October 2012	23	31
November 2012	44	22
December 2012	08	23
January 2013	28	24
February 2013	27	26
March 2013	15	37
Total	334	322

DCRG

Month	Received	Settled
April 2012	37	17
May 2012	31	29
June 2012	36	14
July 2012	40	38
August 2012	17	52
September 2012	28	30
October 2012	25	24
November 2012	44	20
December 2012	08	30
January 2013	28	26
February 2013	27	31
March 2013	15	37
Total	336	348

FAMILY PENSION

Month	Received	Settled
April 2012	01	02
May 2012	05	04
June 2012	07	02
July 2012	00	24
August 2012	02	11
September 2012	04	04
October 2012	03	04
November 2012	02	02
December 2012	07	03
January 2013	04	04
February 2013	07	05
March 2013	00	04
Total	42	69

Status of Pension Revision Cases

Period	Due	Done
Pre-2006	3584	NIL
Pre-2007	1757	1741
Post-2007 IDA	940	927
Foreign PPO (Fresh)	---	185
Foreign PPO (Revision)	---	271

GPF

Month	Received	Settled
April 2012	46	48
May 2012	55	41
June 2012	19	07
July 2012	00	37
August 2012	46	38
September 2012	35	43
October 2012	06	06
November 2012	04	04
December 2012	31	09
January 2013	34	24
February 2013	49	40
March 2013	25	24
Total	350	321

STATUS OF BROADSHEET MAINTENANCE

(i) **BSNL**:-

GPF:-	Upto May, 2012
Pension Contribution:-	Up-to-date upto April, 2013.
Leave Salary:-	Up-to-date upto April, 2013.
Loan & Advances:-	Up-to-date upto April, 2013.

(ii) **CCA Office**:-

GPF:-	Up-to-date upto April, 2013.
Pension Contribution:-	Up-to-date upto April, 2013.
Leave Salary:-	Up-to-date upto April, 2013.
Loan & Advances:-	Up-to-date upto April, 2013.

CHAPTER-V

USO (F)

The implementation of Universal Service Obligation involves financial support from Universal Service Obligation fund to meet the net cost of providing the specified Universal Service Obligation.

The Universal Service Obligation Fund (USOF) supported schemes for wire line broadband connectivity in rural and remote area has been envisaged by the Government of India to provide telecommunications services to people in rural and remote areas at affordable and reasonable rates. As per the agreement, BSNL has to provide broadband facility in 1000 rural exchanges in Bihar. Till date BSNL, Bihar has enabled around 4521 such exchanges for providing wire line broadband at subsidized rate.

The CCA is responsible for verification of the claims and release of payment after authorization from USO (F). CCA is also responsible for inspection and monitoring of physical infrastructure of the service being provided.

Further CCA office is also monitoring the progress of the scheme for setting up and managing infrastructure sites and provision of mobile services in the specified rural and remote areas.

SUBSIDY DISBURSED			
<u>Sl. No.</u>	<u>Service Provider</u>	<u>Activities</u>	2012-13 (Amount in Lacs)
1	BSNL	MARR VPT	11.16
2		New VPT (Uncovered)	12.12
3		RCP	0.28
4		Wireline Broadband	205.20
5		Mobile Infrastructure Part-A	266.94
6	RCL	RCP	0.08
7	TERI	SMCF	0
Total			495.78

USO INSPECTION

2010-2011						
Activity	QE 1	QE 2	QE 3		QE 4	Progressive
VPT	NIL	NIL	Nil	51	51	51
Wireline Broad Band	2	2	NIL	NIL	NIL	4
Mobile Infrastructure	NIL	5	5	22	22	32
RDELS	NIL	NIL	22	NIL	NIL	22

2011-2012						
Activity	OB	QE 1	QE 2	QE 3	QE 4	Progressive
VPT	51	NIL	12	NIL	-----	63
Wireline Broad Band	4	NIL	115	NIL	-----	119
Mobile Infrastructure	32	21	175	168	57	453 (100%)
RDELS	22	404	NIL	19	-----	445

2012-2013				
Activity	QE 1	QE 2	QE 3	QE 4
VPT	NIL	NIL	NIL	-----
Wireline Broad Band	NIL	NIL	NIL	-----
Mobile Infrastructure	29	96	57	17
SMCFs	94	NIL	NIL	-----

**MOBILE INFRASTRUCTURE (CONSTRUCTION PHASE)
AS ON 31.03.2013**

Cluster No.	IP	No. Of Tower commissioned	Actual Milestones Achieved (No. Of towers completed with respect to)				
			Land	Foundation	Errection of Tower	Power Connection	Engine Alternatore
09	BSNL	106	98	98	98	98	98
10	BSNL	88	67	72	72	72	72
11	BSNL	79	75	75	75	75	75
12	BSNL	115	113	113	113	113	113
13	BSNL	98	95	95	95	95	95
Total		486	448	453	453	453	453

Service Area : BIHAR										
IP	Cluster No.	Numbers of Towers to be installed	Numbers of Sites commissioned by IP	Numbers of RFI Sites	RFR Status				Reasons for non radiation	Action taken by CCA
					zero	1 USP	2 USPs	3 USPs		
BSNL	09	98	98	98	01	17	80	00	Some technical problems appeared between IP and USPs	<ol style="list-style-type: none"> Discussed the matter in periodical USO Meetings. Conducted joint physical inspection of Mobile Infrastructure Towers. Several references made.
BSNL	10	72	72	72	03	34	16	19		
BSNL	11	75	75	75	01	24	23	24		
BSNL	12	113	113	113	03	25	52	33		
BSNL	13	95	95	95	23	31	41	00		
Total		453	453	453	31	131	212	76		

CHAPTER VI

Cash Flows

Item	Head	2011-12	2012-13
License Fee	MH-1275	1,24,58,21,788	1,51,67,22,187
Spectrum Charges	MH-1275	72,66,18,300	76,23,89,380
USO Receipts	MH-1275	2,33,22,403	50,91,737
Leave Salary	MH-1275	22,05,77,419	13,70,535
Pension Contribution	MH-0071	----	16,97,09,602
GPF Credit	MH-8009	76,44,76,056	77,28,94,036
Loan & Advances	MH-7610	1,80,000	2,34,000
NPS Credit	MH-2071	1,75,695	1,84,946
Total		2,98,09,91,661	3,22,83,62,423

Cash Outflows

OPEX of the Office	4,02,72,556	3,34,42,450
Payment of commission to DAP for Pension payment	84,76,528	61,00,480
USO Subsidy	11,61,71,404	7,11,22,556
Retirement Benefits	36,71,90,787	
(a) Provisional Pension	----	98,04,162
(b) Commutation	----	12,02,63,704
(c) DCRG	----	17,84,55,747
(d) Leave Encashment	----	0
(e) Family Pension		7,81,049
GPF Debits	70,69,30,779	72,20,28,735
NPS Debits	3,51,390	3,69,892
Total	1,23,93,93,444	1,14,34,14,908

BUDGET & EXPENDITURE (2012-13)

Head of Accounts	Allotment for 2012-13	Actual expenditure for the month of March, 2013	Actual Expenditure up to the month of March,2013	Variation (+) excess (-) savings	Reasons for Variation
A	B	C	D	E (B-D)	F
34510009101					
(01) Salaries	21997000	548982	21996763	237	
(02) Wages	208000	21647	207251	749	
(03) Overtime Allowance	0	0	0	0	
(06) Medical Treatment	27000	1415	26992	8	
(11) Domestic travel exp.	1471000	188457	1470579	421	
(12) Foreign travel exp.	0	0	0	0	
(13) Office expenses	1647000	468001	1646062 (*)	938	
(14) Rent, Rates & Taxes	0	0	0	0	
(16) Publication	0	0	0	0	
(20) Other Admn. exp.	0	0	0	0	
(26) Advt. & Publicity	0	0	0	0	
(28) Professional services	6250000	2882335	6249136	864	
(50) Other charges	0	0	0	0	
(99) Information technol.	759000	0	758991	9	
34510009108					
(05)Cost of Printing of form Private Press	10000	9224	9224	776	
Total	32369000	4120061	32364998	4002	
2071 – Pension & other Retirement Benefits					
(01) Superannuation	9809000	890742	9804162	4838	
(02) Commuted value of Pension	120264000	14814892	120263704	296	
(03) Compassionate Allowance	0	0	0	0	
(04) Gratuities	178456000	19041031	178455747	253	
(05) Family Pensions	782000	43734	781049	951	
(07) Contribution to Pension & Gratuities	0	0	0	0	
(15) Leave Encashment Benefits	0	0	0	0	
(17) Govt. Contribution for Defined Contribution Pen.Sc.	185000	0	184946	54	
(20) Other Pensions	0	0	0	0	
TOTAL	309496000	34790399	309489608	6392	
7610 –Loan to Govt. OMCA	54000	0	54000	0	
Servants Computer	180000	90000	180000	0	
TOTAL	234000	90000	234000	0	

CHAPTER-VII

Audit Paras

Part	Opening Balance	Added during the year	Settled during the year	Closing Balance
Part 1 C (Persistent irregularities)	Nil	--	--	Nil
Part 2 A (Major irregularities)	03	03	--	06
Part 2 B (irregularities required to be persued)	08	14	--	22

LEGAL CASES

Year	Opening Balance	Added during the year	Settled during the year	Closing Balance
2007-08	0	09	03	06
2008-09	06	08	07	07
2009-10	07	12	02	17
2010-11	17	17	01	33
2011-12	33	05	07	31
2012-13	31	29	25	35

RTI

Year	Opening Balance	Added during the year	Settled during the year	Closing Balance
2008-09	0	01	01	NIL
2009-10	-	04	04	NIL
2010-11	0	20	19	01
2011-12	01	36	34	03
2012-13	03	37	39	01

CHAPTER-VIII

EVENTS AND INITIATIVES

1. PENSION HELPLINE

Pension Helpline no. 0612-2203350 is working from 15 Hrs. to 17 Hrs. on all working days. Helpline Assistant receives the call and note down the details provided by the pensioners. She/he also gets the contact No. of the pensioner. He passes on the details of query to the Dealing hand of the Pension Section on the same day. The dealing hand provides information about the case to the Helpline Assistant after one day. The Helpline Assistant Calls back to the Pensioner concerned and tells the latest position of the case or any other information called for. The Pensioner can also call the Helpline No. after one day from lodging the complaint and get the information from the Helpline Assistant.

2. PENSION ADALAT

Controller of Communication Accounts, Department of Telecommunication, Bihar Circle, Patna held "Pension Adalat" for BSNL & DoT pensioners of Bihar on 19.06.2012. In response to the notice of Pension Adalat, Twenty two cases were received and accordingly all the applicants were called in this Adalat for hearing and redressal. Nineteen cases were satisfactorily disposed off. Some of the rest cases were not settled due to court/vigilance cases pending. The Adalat was presided over by Shri S.C. Jha, Jt. CCA and the chief guest was Shri Vijay Kumar, CGMT, BSNL, Bihar. Shri C.P. Singh, Dy.CCA, Shri U.S. Sharma, ACCA, Shri T.B. Gaikwad, CAO (Pension), and Shri Ram Rup Paswan, Sr. CAO(Admin.) all officers in the office of CCA, were present in the adalat. .

3. HINDI PAKHWARA

Hindi Pakhwara was organised between 14.09.2012 to 28.09.2012. To the possible extent, office work was performed in Hindi during the Pakhwara. Hindi Essay, Hindi Debate and Hindi Noting / Drafting competition was organised. Prizes were distributed among the winners.

4. UPDATION OF PENSION FILES

Data of Pensioners details are being fed in excel file and 6336 no(s) of such files have been entered after necessary checking of the same. However, work of pension vouching is under progress and will be completed within next financial year.

CHAPTER IX

PENSION AUDIT

1. Pensioner's data feeding for PVA software (42 points)- 6336
2. Pensioners data feeding for PVA software (foreign PPO)- 1709
3. Bank voucher feeding and auditing: 01/2011.
4. Postal Voucher feeding and auditing: 11/2009.
5. Post office Service Commission and payment upto 12/2012.
6. Providing of pensioners service book and personal file for revision and fixation of pension daily basis for requisition of pension section.

PENDENCY OF WORK

1. Bank voucher feeding and auditing: 01/2011.
2. Postal Voucher feeding and auditing: 11/2009.

CHAPTER X

COMPUTERIZATION

1. Implementation of Compact Status:- Only accounts is running
2. GPF package status:- Not installed
3. PVA software status:- Not installed
4. Pay Package:- Not installed